



# C E R T I F I C A T

**SRAC certifică organizația/ certifies the organisation**

## **CANCOM ROMANIA SRL**

*Piața Montreal, nr. 10, Aripa E, World Trade Center București SA, et. II, sector 1, București*

**pentru următoarele activități/  
for the following fields of activities**

*Furnizarea de servicii IT de vânzare de produse și servicii privind tehnologia informației și comunicații, respectiv: consultanță, analiză, proiectare, dezvoltare, implementare, instruire, livrare, mentenanță și suport tehnic sisteme informatice și de comunicații în conformitate cu Catalogul de Servicii versiunea 3.2 din data de 03 ianuarie 2024*

*Providing IT services for the sale of products and services related to information technology and communication, respectively: consultancy, analysis, design, development, implementation, training, provision, maintenance and technical support for information and communication systems in accordance with the Service Catalog version 3.2 dated 03 January 2024*

că are implementat și menține un  
**sistem de management al serviciilor**  
conform condițiilor din standardul

which has implemented and maintains a  
**service management system**  
which fulfils the requirements of the standard

## **ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)**



Valabilitatea certificatului este condiționată de  
efectuarea supravegheților anuale până la data de:



11-  
2024

11-  
2025

nr. certificat/ certificate registration no. **05**

data inițială a certificării/ initial certification date **26 aprilie 2012**

data recertificării/ recertification date \* **06 noiembrie 2023**

data ultimei actualizări/ last update **09 august 2024**

valabil până la/ valid until **05 noiembrie 2026** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București [www.srac.ro](http://www.srac.ro)

Director General  
**Ing. Mihaela Cristea**



# Certificate

SRAC has issued an IQNET recognized certificate that the organization:

## CANCOM ROMANIA SRL

Piața Montreal, nr. 10, Aripa E, World Trade Center București SA, et. II, sector 1, București

has implemented and maintains a  
**Service Management System**

for the following scope:

**Providing IT services for the sale of products and services related to information technology and communication, respectively: consultancy, analysis, design, development, implementation, training, provision, maintenance and technical support for information and communication systems in accordance with the Service Catalog version 3.2 dated 03 January 2024**

which fulfils the requirements of the following standard:

## ISO 20000-1 : 2018

Issued on: **2024 - 08 - 09**  
First issued on: **2012 - 04 - 26**  
Expires on: **2026 - 11 - 05**

**Registration Number: RO - 0005**



**Alex Stoichitoiu**  
President of IQNET



**eng. Mihaela Cristea**  
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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